



QUALITY POLICY

Martins Machine Co. Inc. is committed to ensuring 100% customer satisfaction by delivering quality manufactured parts that meet or exceed expectations and requirements determined by our customers by:

- Delivering products free of quality defects
- Delivering products within specified time frames
- Being responsive to internal and external issues which influence the performance of our organization
- Ensuring our QMS operates effectively through continual improvement and periodic reviews
- Ensuring compliance to all applicable statutory, regulatory, and customer requirements

September 3, 2024